

M&G

QUEUING

Due to safety queuing can only begin from 11am on the day your ticket is valid for. Please do not attempt to queue earlier than this, as you may be asked to leave and come back at the appropriate time.

Neither Troxy, nor the promoter, endorse any form of fan queue numbering system. Your queuing time and information will be advertised via the ticket provider as well as Troxy's website. We will always have a dedicated Meet & Greet queue, please keep an eye out for signage or ask a member of our team.

TICKETING

We will always have some M&G accessible tickets available for general sale via our website. If you have accessible requirements please ensure you purchase the correct ticket type in order to guarantee your place in our accessible area. Once you have purchased your accessible ticket, email us a copy of your PIP or access card, we will then send you a private link to redeem your free companion ticket, should you require one. Any accessible ticket also includes queue jump. If you have access requirements and purchase any other ticket type we can only guarantee queue jump and a companion ticket capacity allowing.

PICTURES

All M&G photos will be run by the event organiser. If your package includes a group photo and you wish to be grouped with specific people, please make sure you arrive/queue together. Troxy doesn't guarantee any customers a photo together without queuing together.

Note for accessible customers: We will let you in the building before anyone else but please keep in mind it will be at the event organiser's discretion to prioritize your place in the M&G/photo queue.

